

Household

CLAIM FORM

If you need any assistance in completion of this form, please contact Home & Legacy Claims on **0344 893 8360** or if you are calling from overseas call **+44 (0) 020 3118 7777**.

Please complete and return this form to: Claims Department, Home & Legacy Insurance Services Limited, Witan Gate House, 500-600 Witan Gate West, Milton Keynes MK9 1GB. Alternatively email to claimsteam@homeandlegacy.co.uk.

Section 1 – General

Claim number	<input type="text"/>	Policy number	<input type="text"/>
Insured name(s)	<input type="text"/>		
Address	<input type="text"/>		
	Town/County	Postcode	
Work telephone number	<input type="text"/>	Mobile telephone number	<input type="text"/>
Home telephone number	<input type="text"/>		
Email (for correspondence related to this insurance)	<input type="text"/>		
Date of birth of insured(s)	<input type="text"/>		
Occupation of the insured(s)	<input type="text"/>		
Are you registered for VAT?			Yes <input type="checkbox"/> No <input type="checkbox"/>

If your claim is accepted our preferred method of settlement is by electronic transfer using BACS.

Please provide your bank details

Section 2 – Circumstances of loss/damage

Please complete for all claims

Date of occurrence	<input type="text"/>	Time of occurrence	<input type="text"/>
Where did the loss/damage occur?	<input type="text"/>		

a) Was your home occupied? Yes No

If NO, how long had it been unoccupied prior to the Loss?

b) Have you suffered any other losses during the past 5 years? Yes No

If Yes, please give details

c) Do you hold any other insurance which may cover this incident (e.g. travel insurance)? Yes No

If Yes, please provide details as follows:

Insurer Policy number

Telephone number

Please state exactly how the incident occurred

Section 3 – Accidental loss/theft/malicious damage claims only

Please completed for theft claims only

a) How was entry gained?

Reported to Police on Police reference number

Police station address

Town/County

Postcode

(Note: Claims for Accidental Loss, Theft or Malicious Damage MUST be reported to the Police)

If a theft occurred from the Insured address:

i) is the property let, lent or sublet? Yes No

ii) is the property protected by a burglar alarm? Yes No

If the answer to b) is Yes, did the alarm operate? Yes No

Important information

Privacy Notice (How we use information)

To find out how data will be used, you can find a copy of our 'Privacy Notice' at homeandlegacy.co.uk.

Declaration

I declare that I was not aware at the start of the insurance or renewal of this insurance that this claim, the details of which are set out above, was likely to arise.

I declare that the above is a full and accurate statement, and I therefore wish to make a claim under the policy for loss or damage in respect of the circumstances described.

Damaged property will be protected from further deterioration and will not be disposed of until permission is given by Home & Legacy or the insurer or any loss adjusters appointed.

I agree to notify Home & Legacy immediately if any of the property mentioned in this claim is subsequently recovered, and at the option of the insurer to return the property or to refund the amount of money received by way of compensation under the policy.

If there is anything that you do not understand please contact Home & Legacy.

Signature

Name

Date

Print

Save

Submit

homeandlegacy.co.uk

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