

Subsidence

QUESTIONNAIRE

This form can be completed online. Simply type your information into the fields below, save the file to your computer and then email to us as an attachment.

Forms can also be printed and sent to: Home and Legacy, 500 Avebury Boulevard, Milton Keynes, Buckinghamshire MK9 2LA.

The answers to all questions are important. You are required to answer all questions accurately and honestly and not to omit any relevant information. If you give incorrect or incomplete information the wrong terms may be quoted, the insurer may be entitled to reject a claim or reduce the amount paid for a claim. In certain circumstances your policy might be invalid, and you may not be entitled to a refund of premium.

You may be required to provide additional information at your own expense. We reserve the right to refuse to provide insurance cover if any information disclosed makes the risk unacceptable to the insurer.

To help you complete this form accurately please note throughout, wherever referred to:

Subsidence means downward movement of the ground beneath the property, other than by the action of made up ground settling or by structures bedding down within 10 years of construction;

Landslip is sudden movement of sloping ground; and

Heave is upward or lateral movement of the ground beneath the property as a result of the soil expanding.

Quote/Policy Number

Agent Name (if any)

Full Name

Address of the property to be insured (include postcode)

Postcode

Please answer the following questions in respect of the property if you answer Yes to any question, please give full details (on a separate sheet, if necessary).

1 Have any of the buildings at the property, including the outbuildings, and other items such as paths, drives or similar and any other permanent garden structures, perimeter or other walls:

a) suffered any structural damage, structural repair or underpinning?

Yes No

b) any signs of internal or external cracks?

Yes No

c) been monitored for subsidence or movement?

Yes No

If Yes to a) or c) provide additional information including when the damage occurred and the details of the repairs,

If Yes to b), please answer the following

where are the cracks?

what is their shape/direction e.g. horizontal, vertical, diagonal?

what is the width and length?

Width (mm)

Length (mm)

are the cracks visible

internally

externally

when did they first occur and have they changed recently?

2 To your knowledge have any neighbouring properties suffered from subsidence or movement? Yes No

3 Are there any trees or shrubs within the following distances of the property:

a) elm, oak, poplar, leylandii or willow within 40 metres? Yes No

b) any other species of more than 4 metres in height within 25 metres? Yes No

If Yes to a) or b) confirm the type of tree, height of tree, distance from the property and who is responsible for maintaining them.

Species of tree	Height	Responsibility (who is responsible for maintenance?)	Distance from property (metres)

c) Do you know if there are there any maintenance programmes in place for the trees you have mentioned above? Yes No

If Yes please give details

4 Does your property have:

a) any bay windows? Yes No

b) any extensions? Yes No

If Yes to a) or b) please provide details of construction and the date built

Bay windows

Extensions including conservatories, porches or similar.

5 Is the property built on a sloping site? Yes No

If Yes please indicate:

a) where on the slope it is? Top Part way up Bottom

b) the type of property? Detached Semi-detached Terraced

If none of these, please give details

6 Has the property a history of problems with the underground drainage system? Yes No

7 Has the property been subject of a survey, valuation report, or structural engineers report? Yes No

If Yes please provide us with a copy.

Important information

Data Protection

You can find out how personal information provided to us will be used in our 'Privacy Notice' at homeandlegacy.co.uk.

Declaration

When you send us your completed form you are declaring that the information given is accurate and complete and that to the best of your knowledge no relevant information has been withheld or omitted. You accept and understand that providing false information is fraud and can have the following consequences: non-payment of claims, policy cancellation, difficulty in obtaining insurance in the future or significant extra cost in doing so.

If there is anything that you do not understand please contact Home & Legacy.

Signature

Name

Date

Please tick, if you are an Agent completing on behalf of your client.

Print

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Submit

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